



Do more with ESO HDE

The rapid, bi-directional exchange of data between EMS and hospitals is critical in the time of COVID-19 in order to improve continuity of care, understand potential exposures, and develop protocols to keep healthcare personnel safe. Learn how ESO HDE’s COVID-19 features can help your staff stay ahead of the game.



We have made the decision to only transport potential COVID patients to HDE facilities in our area and bypass the hospitals who do not have HDE. HDE hospitals provide us real-time feedback on the final diagnosis of that patient. The decision to transport to HDE-enabled hospitals did not come lightly, but was a decision made in an effort to protect our personnel and trace things quickly and appropriately for follow up, risk stratification and more during COVID-19.”

- **Bradley Dean**, Battalion Chief,
Rowan County EMS, Rowan County, NC

▶ [LEARN MORE AT ESO.COM/HDE](https://www.eso.com/hde)



Open Communication Channels

The benefit of HDE is to automatically share confirmed diagnosis back to the EMS agency. HDE creates a clear channel for sharing potential and actual COVID-19 exposures by providing the data to EMS in an automated, secure, role-based access portal. No more time spent playing phone tag or exchanging multiple secure emails to relay critical information back to your EMS partners.



Securely Share Data

Exchanging EMS data and hospital outcomes including diagnoses, labs and physician notes are protected under HIPAA and supported by multiple federal agencies including the Department of Health and Human Services. ESO HDE is a safe, HIPAA-compliant platform for securely sharing COVID-19 data.¹



Track COVID-19 Cases & Take Action

Direct access to the EMS record delivers better bedside care. You’ll know what interventions EMS patients have received as well as if incoming patients have tested positive for COVID-19 or are suspected of contracting the virus, thus allowing your staff to administer appropriate treatments and inform patient interactions.



Prepare a Unified Response

By combining frontline EMS data and hospital analytics, you can amplify your voice when requesting additional PPE, staffing or changing protocols.

1. Page, Wolfberg & Wirth. (2020, July 31). An Imaginary Barrier: How HIPAA Promotes Bidirectional Patient Data Exchange with Emergency Medical Services. https://nemsis.org/wp-content/uploads/2020/07/HIPAA_An-Imaginary-Barrier-to-Data-Exchange.pdf